

## **Press Release**

**2017-08-25**

### **Residents who had their document lost or damaged due to typhoon can be exempt from application fees**

Residents who had their document (including resident identity card and travel documents) lost or damaged due to typhoon can be exempt from application fees and additional fees for document loss or damage after making a declaration at the time of replacing their documents at the Identification Services Bureau. Besides, applicants who lost their document have to provide the proof of loss issued by the police authority and applicants whose document was damaged have to provide their original document.

To avoid waiting, residents can make an appointment in advance of lodging their application. For obtaining the tag number of the day or making an appointment, residents can use the Identification Services Bureau's online services ([https://webservice.dsi.gov.mo/om/onlinebooking\\_index\\_c.html?lang=E](https://webservice.dsi.gov.mo/om/onlinebooking_index_c.html?lang=E)) or call the enquiry and appointment hotline (2837-0777 or 2837-0888).

For the details about application formalities of the Macao SAR Resident Identity Card or Macao SAR travel documents, please visit the website of the Identification Services Bureau (<http://www.dsi.gov.mo>).